



Patient Participation Group's Terms of Reference

All Members of the Mayford House Patient Participation Group will:

1. respect practice and patient confidentiality at all times;
2. treat each other with mutual respect and support the Group in the best interests of all patients;
3. abide by the 7 Nolan Principles of Public Life: selflessness / integrity / objectivity / accountability / openness / honesty and leadership;
4. not use the group as a forum for complaints;
5. support the effective workings of the Group by:
 - a. reading any papers in advance;
 - b. arriving on time;
 - c. making regular attendance and submitting apologies for non-attendance;
 - d. submitting agenda items for discussion;
 - e. taking forward actions agreed.